

Registered Office:-

**SB One, 260/33, 9th A Main Road,
3rd Block, Jayanagar, Bangalore 560011,
Karnataka, India**

Customer Grievances Addressal and Escalation Process

Shaan Finance is committed to resolving customer grievances promptly and fairly.

Customers may register complaints through the channels below and escalate them if required.

Level 1

**Customer Grievances - Register a Complaint
Mobile No: +91-9945609392
Email:customer.grievances@shaanfinance.co**

Level 2

**For complaints not resolved at Level 1
Mobile No: +91-9035236002
Email: compliance@shaanfinance.co**

Level 3

**For complaints not resolved at Level 2
and 3
Mobile No: +91-8792537408
Email: pno@shaanfinance.co**